



SMARTGEOTECH Privacy Policy

Last Updated: January 1st, 2026

1. Overview

SMARTGEOTECH, Inc. ("SMARTGEOTECH," "we," "us," or "our") is committed to protecting the privacy and security of our users, customers, and partners. This Privacy Policy describes how information is collected, used, stored, and protected across our websites, software platforms, cloud-based systems, and professional services (collectively, the "Services").

2. Information We Collect

We may collect personal information such as names, email addresses, phone numbers, company details, login credentials, and information submitted through forms, contracts, demos, or support channels. We may also collect technical data such as IP addresses, device identifiers, browser types, system logs, and usage metadata.

3. Platform, CJIS & Government Data

For public safety, government, and regulated deployments (including CJIS-aligned or GovCloud environments), SMARTGEOTECH acts solely as a data processor. Customer data remains the exclusive property of the customer. Access is restricted, logged, audited, and protected in accordance with contractual, statutory, and security requirements.

4. Use of Information

Information is used strictly to operate, support, secure, and improve SMARTGEOTECH Services, fulfill contractual obligations, provide customer support, and comply with applicable laws. SMARTGEOTECH does not sell personal information.

5. Data Sharing

Information may be shared only with vetted service providers under confidentiality obligations, in response to lawful requests, to protect rights and safety, or in connection with corporate transactions. No data is shared for advertising.

6. Data Security

SMARTGEOTECH implements administrative, technical, and physical safeguards including access controls, encryption where appropriate, audit logging, and secure cloud infrastructure. Absolute security cannot be guaranteed.

7. Data Retention

Data is retained only for the duration necessary to meet operational, contractual, regulatory, or legal requirements.



8. California Privacy Rights (CCPA / CPRA)

California residents may request access, correction, deletion, or limitation of personal information and will not be discriminated against for exercising these rights.

9. Children's Privacy

SMARTGEOTECH does not knowingly collect personal information from children under the age of 13.

10. Policy Updates

This Privacy Policy may be updated periodically. Continued use of the Services constitutes acceptance of the revised policy.

11. Contact Information

SMARTGEOTECH, Inc.

Email: info@smartgeotech.com

Website: <https://www.smartgeotech.com>